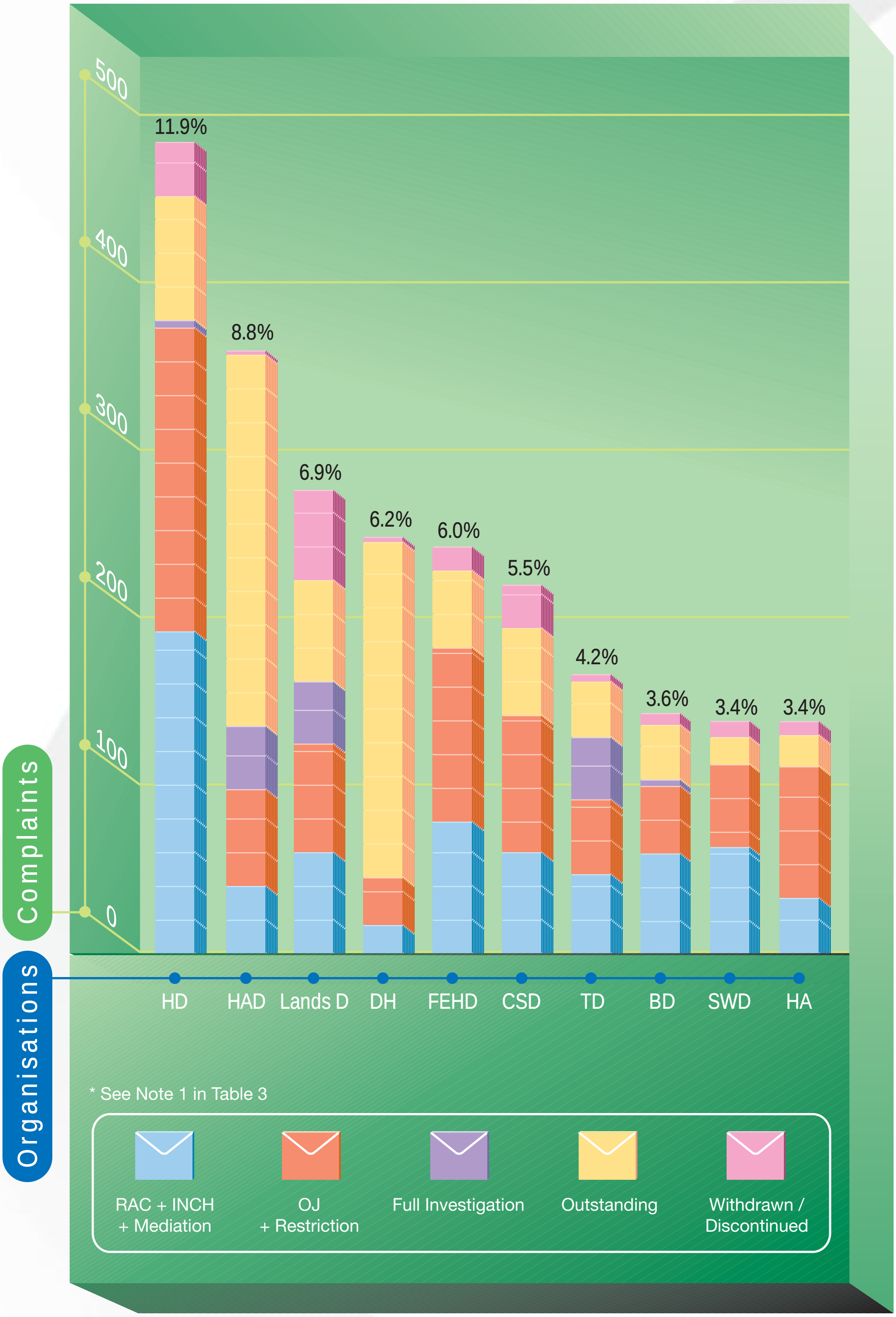
Table 5

Complaints : Top Ten Organisations *



* See Note 1 in Table 3